

Diversity and Equality Policy

Version 1.0 (August 2020)

Prepared by: Wole Koiki
Checked and approved by: Ferdinand Joseph
Date: 03/08/2020
Next review due: 03/08/2021

DIVERSITY AND EQUALITY POLICY

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Section 1 Overview and scope of the policy

1.1 Scope of the policy

This policy is aimed at our customers, including learners, who are using Cube products and services, and applies the principles of diversity and equality.

The purpose of this policy is to set out our commitment to ensuring we adhere to legislation and regulation requirements. We fully support the principle of equal opportunities and oppose all unlawful or unfair discrimination on the grounds of ability, age, colour, culture, disability, domestic circumstances, employment status, gender, marital/civil partnership status, nationality, political orientation, racial origin, religious beliefs, sexual orientation, social background or any other grounds or status.

1.2 What products and services are covered by this policy?

This policy covers the delivery of all Cube qualifications which are subject to scrutiny and enforcement by our qualifications regulators (regulated qualifications) and unregulated products which are owned and / or accredited by NCFE and other governing bodies. All NCFE products include those which may be offered and / or delivered under an NCFE-owned brand name (for example 'CACHE').

1.3. Who needs to know about the policy?

You must make your learners and your staff (including centre, satellite, sub contract centres or contractual staff) who are involved in the design, delivery, management, assessment and quality assurance of our products aware of, and familiar with, the contents of the policy.

1.4. How can we obtain copies of the policy?

You can download copies of the policy from our website: www.learninstallation.co.uk, or request copies from our Customer Support team on 03330064005 or by emailing info@learninstallation.co.uk

1.5. Review of the policy

We will review the policy regularly and may revise it as required in response to changes in legislation, changes in our practices, actions from our regulatory or external agencies, and / or in response to customer and stakeholder feedback.

Section 2 Our aims

We aim to ensure that diversity and equality are promoted in the development of our products and in access to our products and services, and that unlawful or unfair discrimination, whether direct or indirect, is eliminated.

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We will ensure that:

- all of our processes concerned with assessment are carried out in a fair and objective manner;
- We continue to adhere to current equal opportunities legislation;
- We continue to operate an effective diversity and equality policy, with which learners are familiar and which applies to all learners using our products and services;
- We continue to operate an effective appeals procedure, with which learners are familiar and which applies to all learners using our products and services.

Section 3 Contact information

3.1 Cube contact for this policy

If you have any queries about the contents of the policy, please contact our Customer Support team:

Contact: Wole Koiki

Contact number: 03330064005

E-mail: wole@cube-recruitment.co.uk

Cube Training
Riverside Centre
Dickens Road
Gravesend
Kent DA12 2JY
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*To continue to improve our levels of customer service, telephone calls may be recorded for training and quality purposes.

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